Collection & Billing Services
**Collection Services**

*If you’re trying to collect debt from your customers, it can have a serious impact on your ability to do business, while eating up valuable resources and time.*

Learn more by contacting us at (800) 362-5461 or sbam.org/payroll.

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**Let SBAM help maximize your returns by collecting the money that is rightfully due to you.**

As a small business owner, you have many responsibilities. You probably knew that before you opened your door and turned on the lights on day one. However, we bet you never considered that you would also carry the title of “bill collector”.

If you have been in business for a little while, you probably know how much of a hassle debt collection can be. While it may be a necessary evil, it is never going to be fun. That said, SBAM can help. With a little practice, a little education and a little professional help you can lower your number of delinquent accounts and collect more of what you are owed.

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**CBM Services, Inc.**

- Standard Collection
- Contract Management
- Early Out Service
- Letter Service
- Private Pay Billing & Follow Up
- Legal Referral & Follow Up
- Estate Verification
- Arbitration Services
- Specialized Reports
- Consultation / Educational Seminars
- Computerized File Transfer
- Customer Service
- Internet Payment Options

SBAM | Focusing the power of small business | Payroll & HR
Don’t let past due customers be a drag on your business.

CBM Services, Inc. has over 100 years of service with medical, retail and commercial business. They are licensed by the State of Michigan and bonded for your protection. To help you collect the money owed, CBM uses the latest technology including predictive dialers, unattended debtor messaging, interactive debtor voice response and extended weekday and weekend hours. They will never charge a set-up fee and are only paid for accounts that have had a successful collection attempt.

Here are some of the benefits of utilizing CBM Services:

- Flexibility of collection options including account management.
- Legal referral to collection attorneys.
- Immediate expert collection services per your directions.
- Professional staff with years of experience.
- Free consultation on policies, procedures, invoices and letters.
- Customized reports for recovery analysis.
- Online payment

Get started now by visiting www.sbam.org/collections or call (800) 362-5461.

CBM Services

CBM is a wholly owned subsidiary of the Midland Business Alliance (MBA) – Midland’s business hub that combines economic development and the chamber of commerce. This assures that they not only follow ethical and moral business standards, but are also dedicated to supporting the community and state.

CBM Services recognizes that the needs of small businesses are much different than big corporations, and have experts on staff to support the collections needs of small businesses. They already have over 1,000 clients with the majority of them being considered a small business. If you are tired of sending out invoices and not being compensated for your services, now is the perfect time to partner with CBM Services!