



# Micro Business Council

## Member Volunteer Commitment

### SBAM's Volunteer Program Mission

SBAM's Member Volunteer Program is dedicated to fostering deep, meaningful engagement by empowering members with opportunities to contribute, lead, and make an impact. Through participation, members play a vital role in shaping SBAM's future - serving as expert advisors, content providers, grassroots activists, and media advocates. By building an inclusive and active network, we strengthen our mission, elevate voices, and drive lasting change for small businesses.

### Volunteer Program: Micro Business Council Overview

This council operates as a dedicated subgroup within SBAM's volunteer program, supporting its mission and objectives. The council serves as a collaborative group of individuals tasked with elevating the voices of microbusiness owners and ensuring their needs are reflected in SBAM's advocacy, programming, and partnerships.

### Council Roles

- Chairperson (three-year term)
- SBAM Staff Liaison
- 9 - 11 volunteers

### Primary Responsibilities

- Make formal recommendations to the SBAM Board and Staff
- Advise on the Leadership Council events
- Provide peer-driven insight into the lived experiences of microbusiness owners, ensuring that SBAM's advocacy and service offerings remain grounded and inclusive.
- Identify barriers to growth such as access to capital, workforce development, and digital infrastructure and propose actionable solutions.
- Facilitate peer networking and mentorship opportunities to enhance community connections.

### Rules of Engagement

- Engage in discussions, contribute ideas, and participate in decision making.
- Advocate for policies, programs, or initiatives aligned with the council's mission.
- Work collaboratively with fellow council members and staff liaisons maintaining open, respectful, and constructive communication.
- Share updates and insights with relevant stakeholders and the broader community.
- Follow through on assigned tasks and commitments between meetings.
- Commitment to attending 75% of the scheduled meetings.
- One-year term, renewable annually

### Meetings

- Regular meetings will take place quarterly and will be conducted virtually.
- Additional meetings may be scheduled during the year to manage special projects or address unexpected issues.
- An agenda will be distributed before each meeting, and minutes will be recorded and shared afterward.